

Keith Marcus:

When a person has been bitten by a dog, there's a number of things that are really important to get done right away. And that's number one is identifying the dog owner, finding out who owns that dog. Because if it's a dog that's running loose, we need to make sure we know whose dog it is. Sometimes that involves the client getting involved with animal control because animal control can really take the bull by the horns in identifying the dog, making sure the dog doesn't have any rabies or other things that we need to worry about, client needs to worry about. And really the client's health is first and foremost, but we want animal control to get involved if we can. And then once that's been done, we will make sure that the client... We assist them in trying to get all the information you can about the dog, about the owner.

Keith Marcus:

And then what we would do from there is we will try and talk to the owner, find out who their homeowner's insurance is and once we have homeowner's insurance then we will deal with them from that point on. And you know, with respect to the dog bite cases, people could be severely, severely injured, even death. We have a death case now. It involves a dog attacking someone, killing someone. So they're very serious cases, and we have found that people don't always understand them. Sometimes people don't realize that they actually have cases and claims.

Keith Marcus:

Most cities, counties have leash laws and the leash law is if people don't have their dog on a leash, then it's really helpful to a person's case. Everyone loves their dog. No one thinks their dog does any wrong. But we found that a lot of times people have dogs that are not under control, dogs that are mean, dogs that are vicious, dogs that just should not be out in public. And people don't take the necessary precautions, and they expose other people to really the risks of that dog's dangerous propensities.